

- **How do I Renew my Registration Certificate under Maharashtra Shops & Establishment Act, 1948 ?**

Go to www.mcgm.gov.in or www.portal.mcgm.gov.in --> ONLINE Services --> Shops and Establishment --> Select **FORM B** *Apply Here*

- **Why am I charged for Late fees ?**

Late fees will be charged as per Maharashtra Shops & establishment Act, 1948

- **How does the system work?**

1. Customer has to fill the application form with required details.
2. Pay to MCGM via online payment.

On successful payment, **receipt and Renewal Certificate** will be delivered on the registered email ID

In case of payment transaction is succesful but application number is not generated ?

- For payment Queries please send email on payment@mcgm.gov.in
- The amount will be automatically credited to your account in 4 days.

What browsers are supported?

- For optimal performance, we recommend Microsoft Internet Explorer 9.0 and above, Google Chrome and Mozilla Firefox.

Will I receive confirmation email my fees has been paid?

- Yes, you will receive payment receipt on email.

Will I able to print my payment receipt and certificate?

- Yes..

What if the website is down or for some reason i am unable to use this site?

- You can try again after some time.

What if my transaction fails mid-way?

- In such a case, the amount will get reversed to the source account. For payments made using credit card/debit card or net banking, the amount will get reversed within 4 business days

What modes of payment are available?

- MCGM has following comprehensive range of payment modes to facilitate e payment:
Credit Cards
Debit Cards
Net Banking (Approximately 70 banks enabled)