

# **Chapter-2** **Manual : 1**

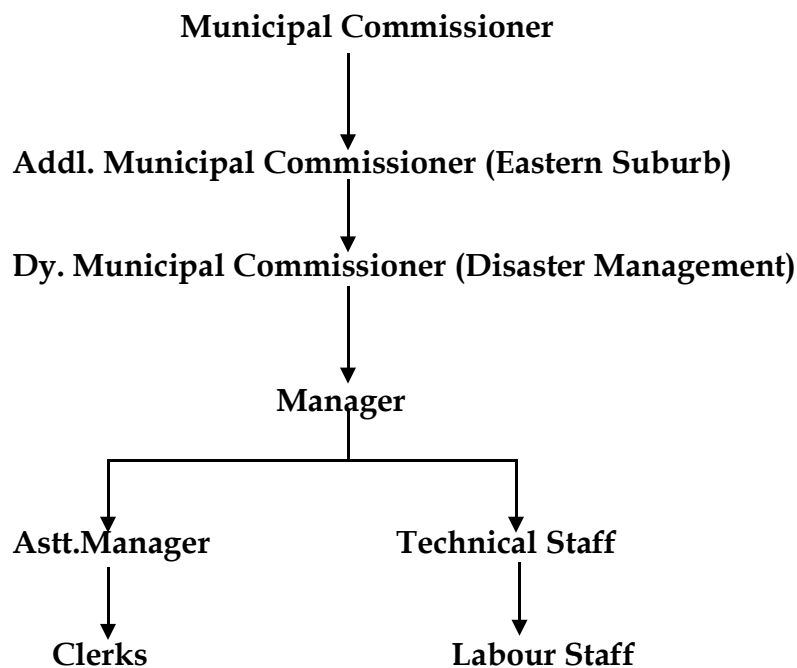
**Particulars of Organization, Functions and Duties**

As per The Mumbai Municipal Corporation Act, 1888, Section 63(d), It is discretion duty of Municipal Corporation of Greater Mumbai for laying out or maintenance of public parks, gardens or recreation grounds (Swimming pools).

The mission of Municipal Corporation of Greater Mumbai is to provide recreation to general public by allowing them to learn and swim in the Municipal Corporation of Greater Mumbai's swimming pools.

General Arunkumar Vaidya Swimming Pool is located near "M West" ward Municipal Office at Chembur (E). The pool is fully renovated and started for general public from 11.09.2018. There are two pools, one main pool which is Olympic size (i.e. 25 mtr X 50 mtr.) and one kids pool (size 8 mtr X 16 mtr.)

**Structural Diagram :**



For monitoring the service delivery and public grievances, a complaint book is being maintained in the office of General Arunkumar Vaidya Swimming Pool Chembur. The complaint received from the members and public are being given the cognizance from time to time and the improvement in the service delivery and coping up with public grievances is taken care of , depending upon the gravity of the complaint received. As per the necessity the complaints are forwarded to concerned officers for taking suitable actions and decisions.