

**SAP SRM 7 Upgradation**

**At**

**Municipal Corporation Greater Mumbai**

**Supplier Relationship Management (SRM)**

**SRM Pre-Requisite setting**

**Version 1.0**



# Table of Content

Table of Contents

[Table of Content 2](#_Toc78037874)

[1. Pre-requisites for SRM e-tendering Process 2](#_Toc78037875)

[1.1 SYSTEM REQUIREMENT 2](#_Toc78037876)

[1.2 Technical Settings 3](#_Toc78037877)

[1.3 Technical Settings of PC/Laptop: 8](#_Toc78037878)

[1.4 JAVA Configuration: 9](#_Toc78037879)

# Pre-requisites for SRM e-tendering Process

# 1.1 SYSTEM REQUIREMENT

The system requirements for MCGM SRM (E-tendering) are:

|  |  |  |  |
| --- | --- | --- | --- |
| SR NO. | **Hardware requirement** | **Software’s requirement** | **DSC** |
| 1 | OS Platform: Windows 10 | Java component to be installed with 32 bit | Digital signature- III certificate with organization name and to be Installed and plug-in. |
| 2 | Browser: Internet explorer version 11 | JAVA Runtime: Version 8 update 141 or above (multiple version to be removed) | Driver for DSC to be properly installed |
| 3 | Pop-up Blocker: OFF |  | Encryption/Decryption certificate:  a. - Class III certificates b. - Public Key should be of 2048 bits c. - Key usage: Key encipherment Note: Certificate should be valid and not expired |
| 4 | Internet connectivity: Required |  |  |
| 5 | ActiveX setting (Multiple settings): Enabled |  |  |
| 6 | Compatibility view: Enabled (For mcgm.gov.in) |  |  |
| 7 | Display: Resolution 1024 x 768 |  |  |

# 1.2 Technical Settings

Web Browser: Only Internet Explorer (version ver. 11 or above) should be used. Other browsers like Mozilla, Firefox etc. not to be used.

Java: To view some of the components, you need to install latest Java Internet component JRE/JDK from [http://www.oracle.com/technetwork/java/javase/downloads/index.html](%20http://www.oracle.com/technetwork/java/javase/downloads/index.html%20) After downloading the Java components make sure that you start your internet browser again.

Internet Explorer Settings: Recommended way is to add following mcgm.gov.in sites to Trusted Sites zone

1. In Internet Explorer, go to Tools > InternetOptions...
2. Click on Security tab, and then click Trusted siteszone.
3. Click Sites...button.
4. In the Add this Web site to the zone: text box,type-mcgm.gov.in
5. Choose OK or Closebutton.
6. Add the SRM portal site in the list of trusted sites , the path is as below:-

Tools-Internet options-security-trusted site-add the URL of SRM portal site- [mcgm.gov.in](https://tender.mcgm.gov.in) and click on OK.

1. Now, Click on Custom Level. Button, Security settings window opens up,maintain following

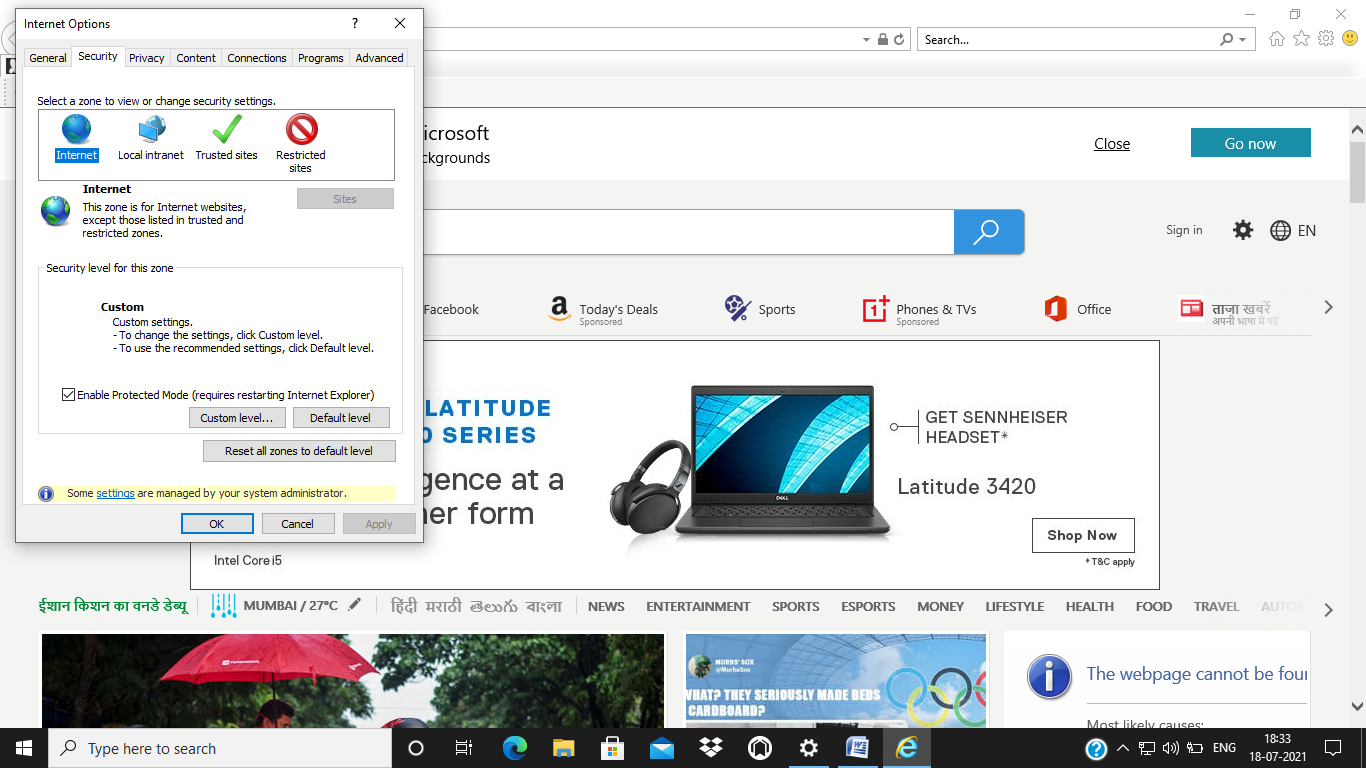
**ACTIVE-X CONTROL SETTINGS:**

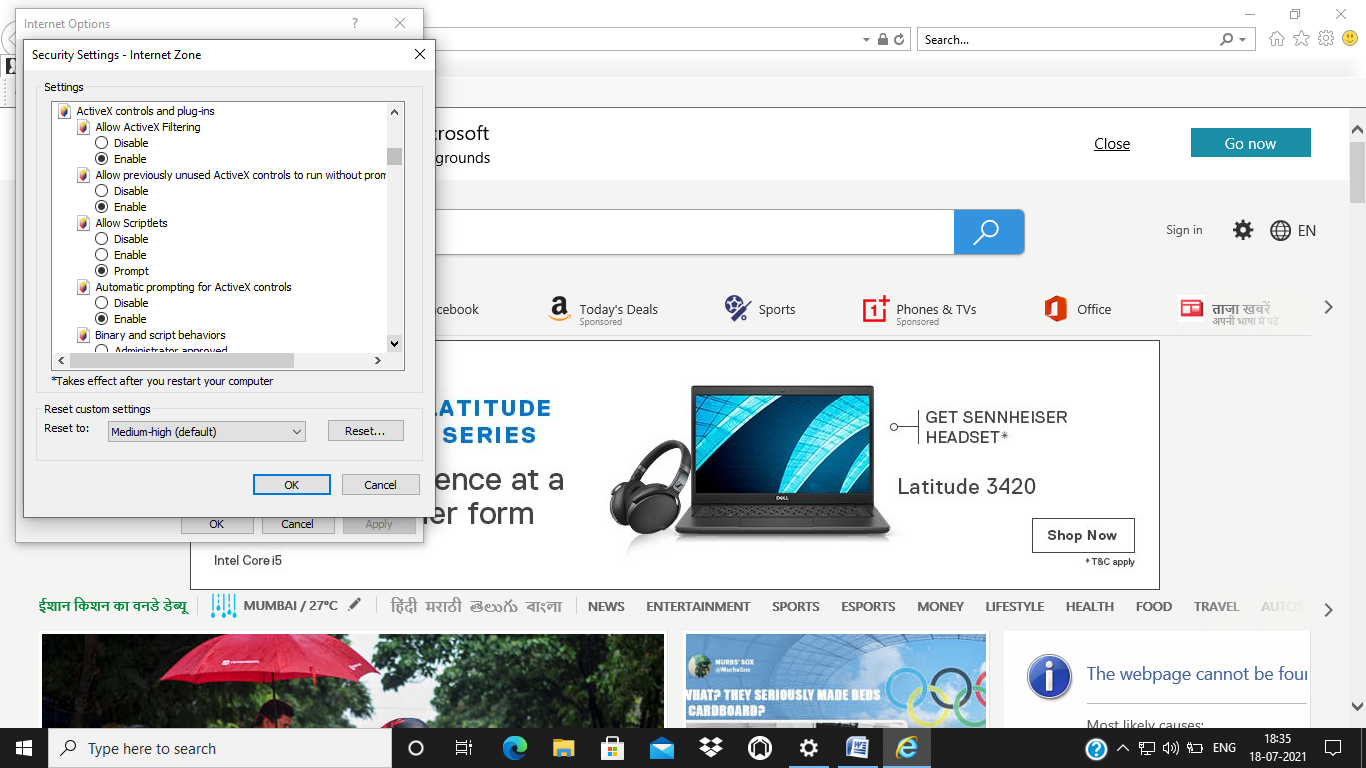
You can do settings manually as mentioned below:

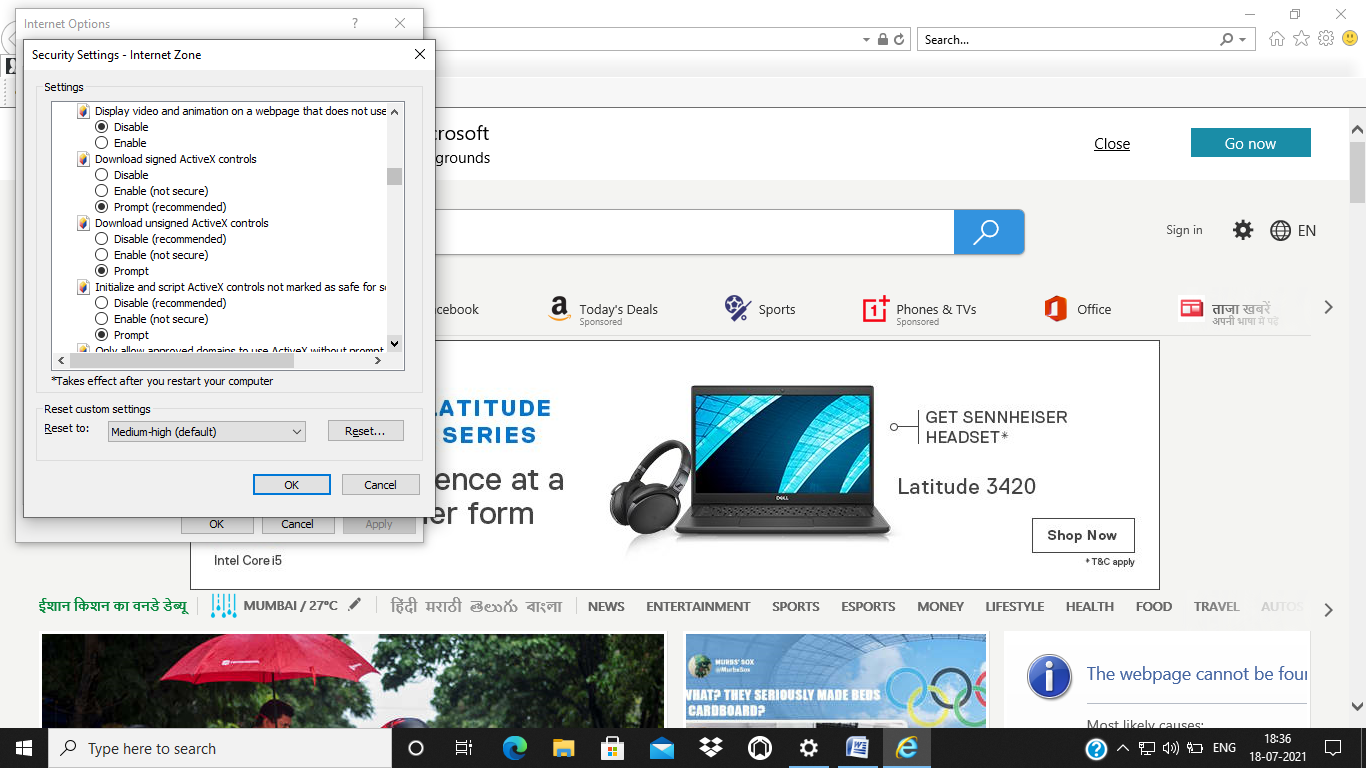
Go to –>Tools –>Internet options –>Security –>Trusted sites –>Custom level –

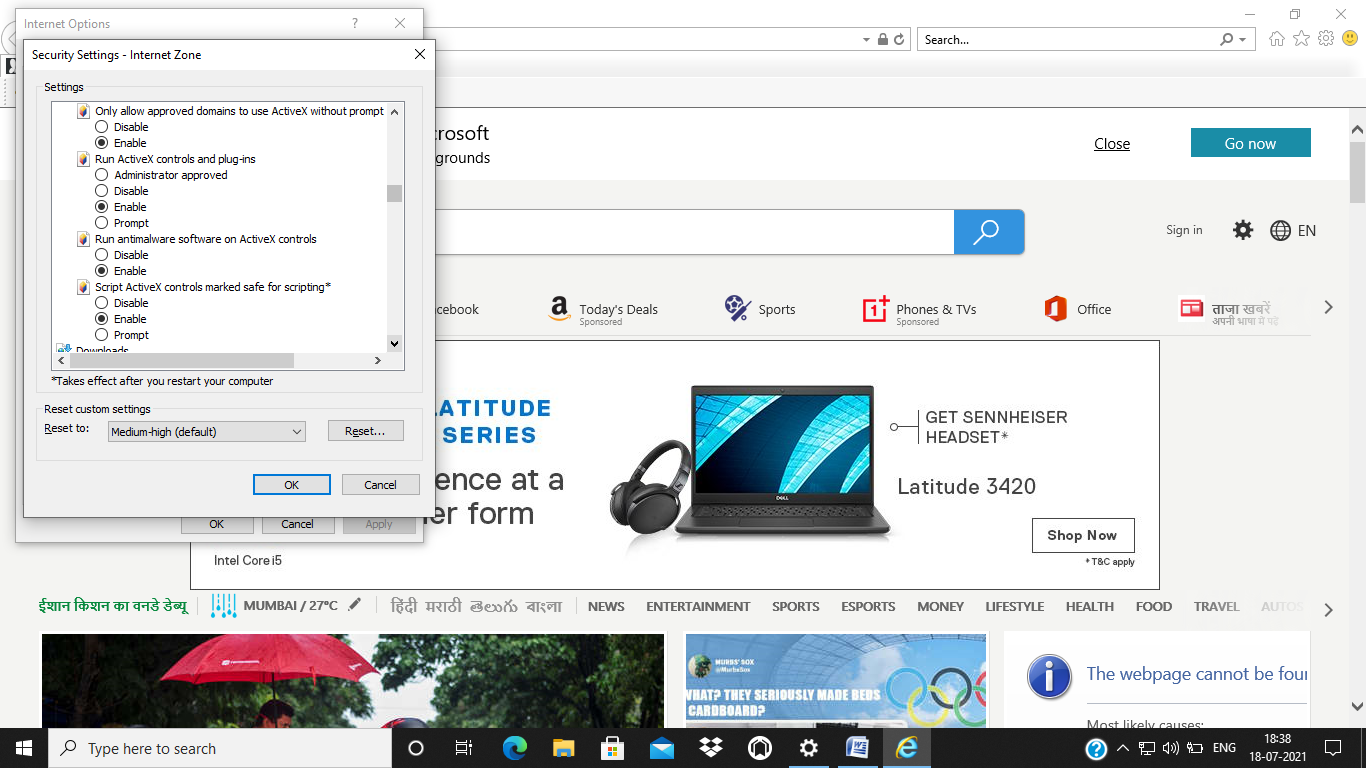
>Select Enable/Prompt radio button for following options:

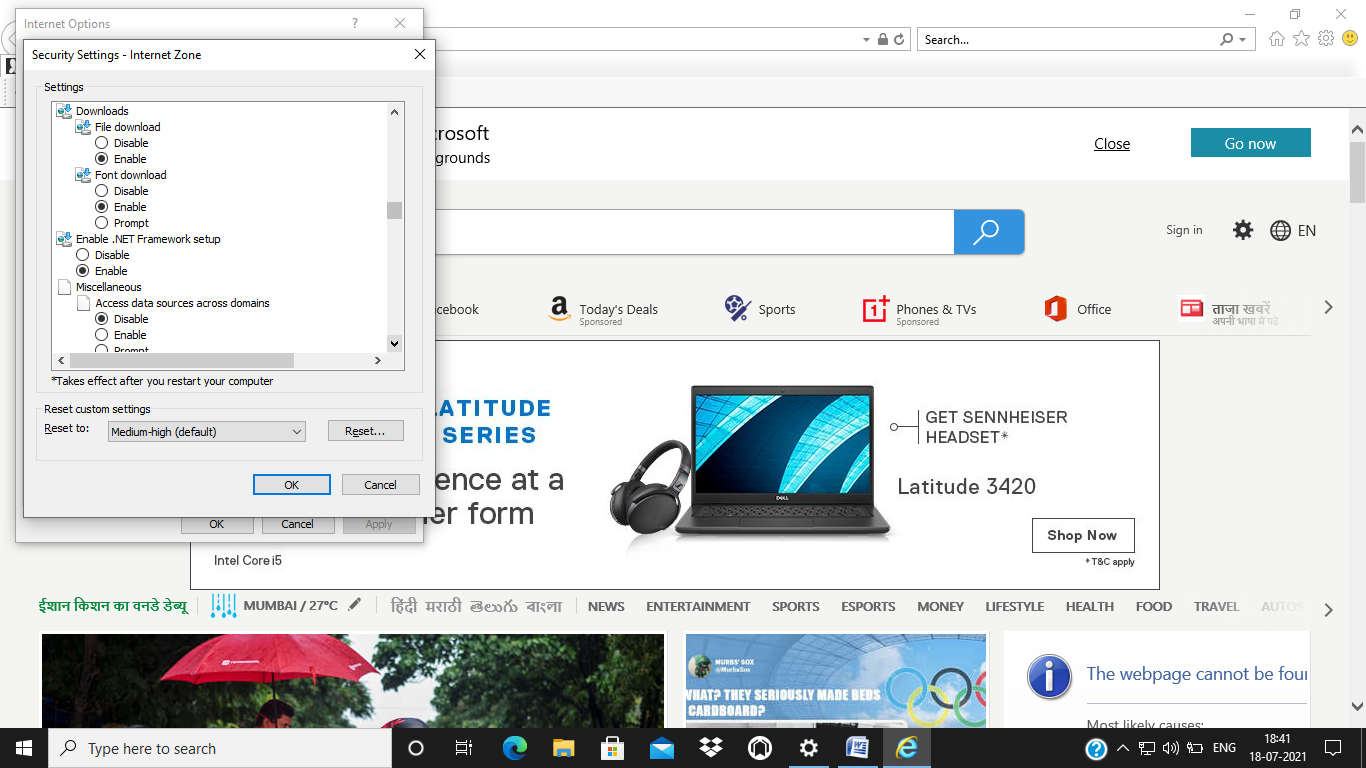
NOTE: The below setting need to be perform for Internet, Local intranet and Trusted sites

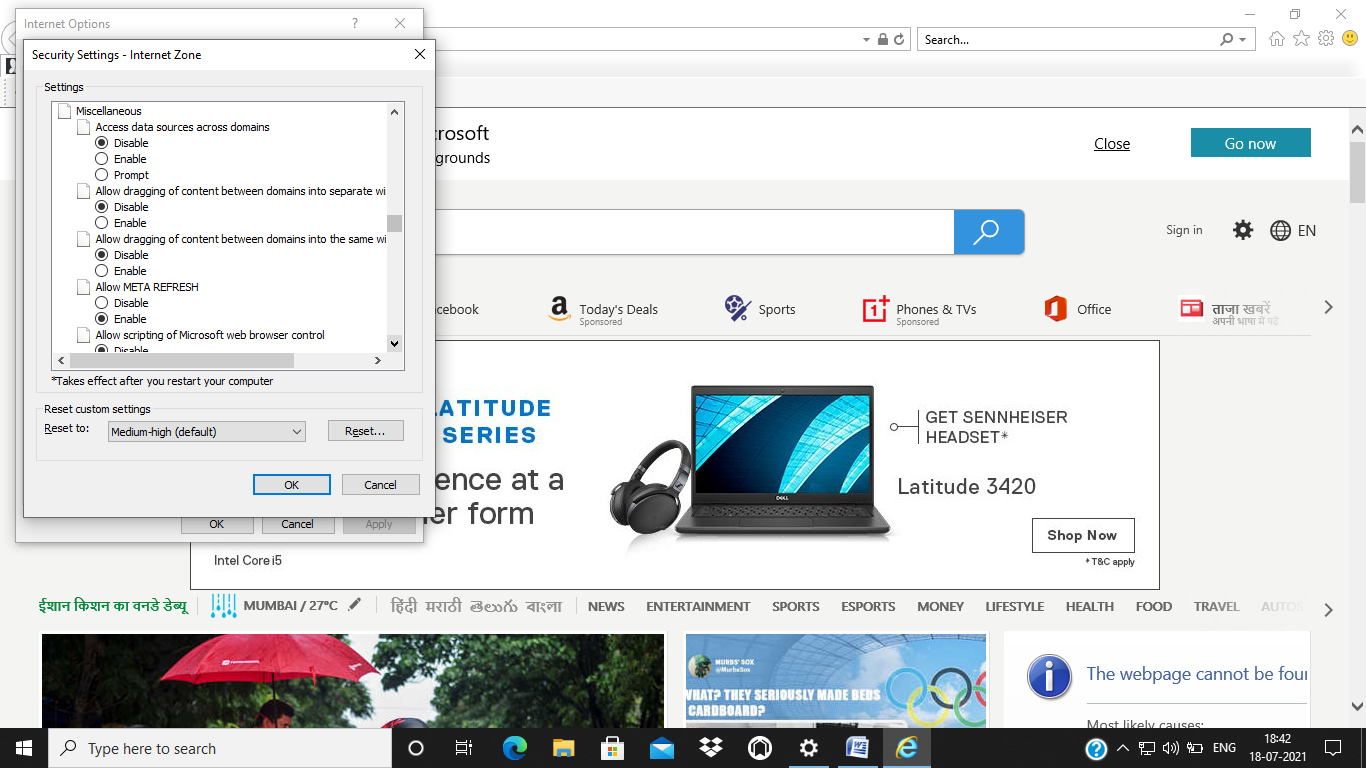


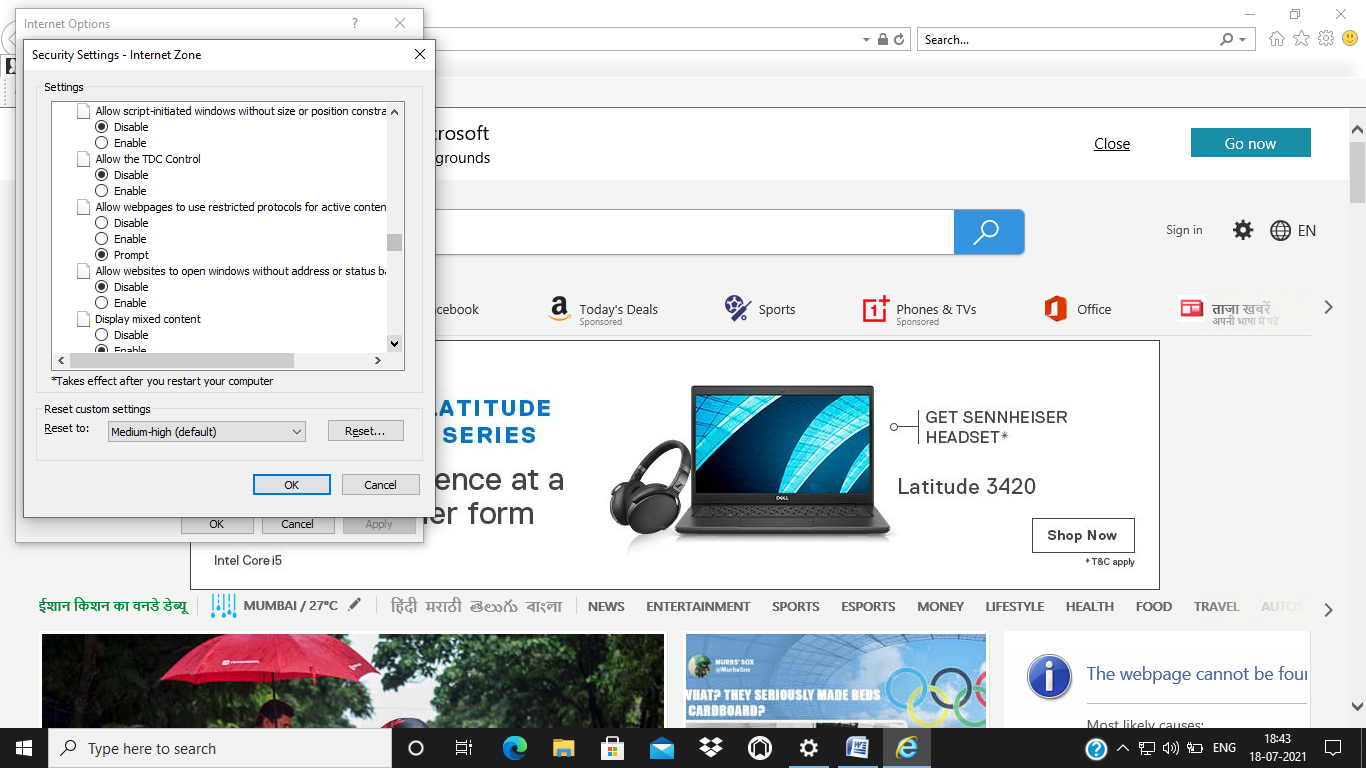


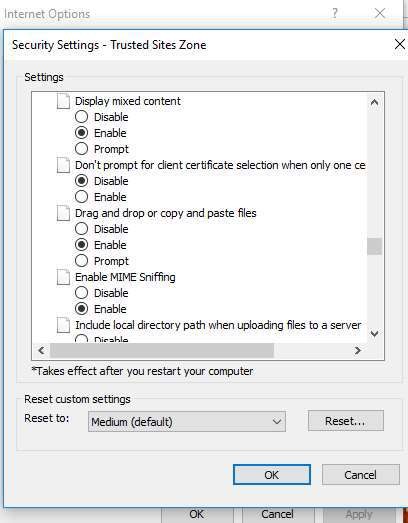








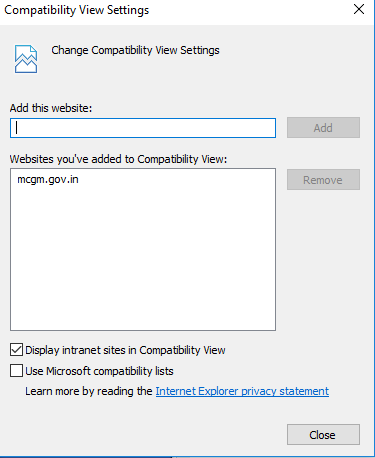




# 1.3 Technical Settings of PC/Laptop:

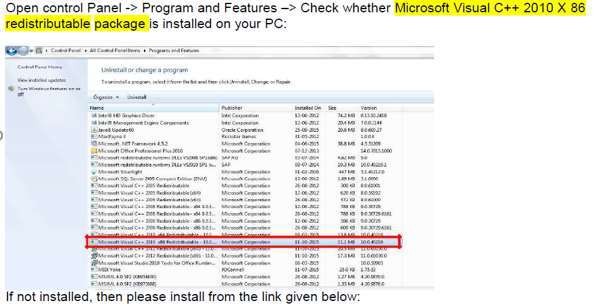
1. **Compatibility View Settings**

Go to Tools -> Compatibility View Settings -> Add SRM Link (mcgm.gov.in) -> Close



Internet Options> General tab -> if "Delete browsing history on exit" is checked, uncheck it. Clearing History also clears the Compatibility View list.

Sites might stay in the Compatibility View list (theoretically they should) if the site is in Favorites and "Preserve favorites website data" is checked on the Delete Browsing History screen.



**Microsoft Visual C++ 2010 X 86 redistributable package:**

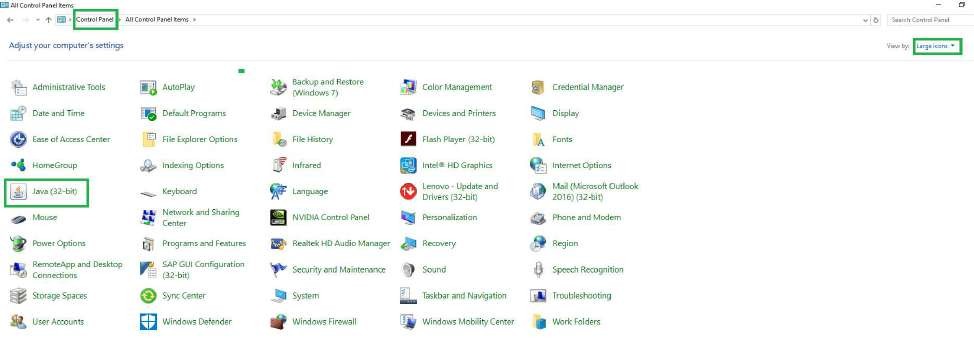
If it’s not installed, click on the below link and download and install it.

https://www.microsoft.com/en-in/download/details.aspx?id=26999

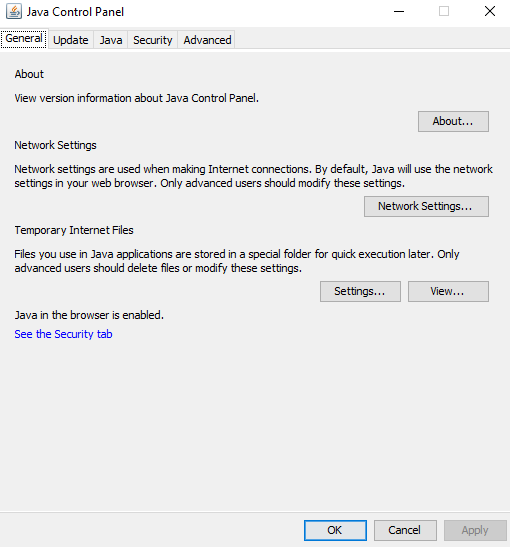
# 1.4 JAVA Configuration:

**Note:** The mandatory Java component to be installed is 32 bits

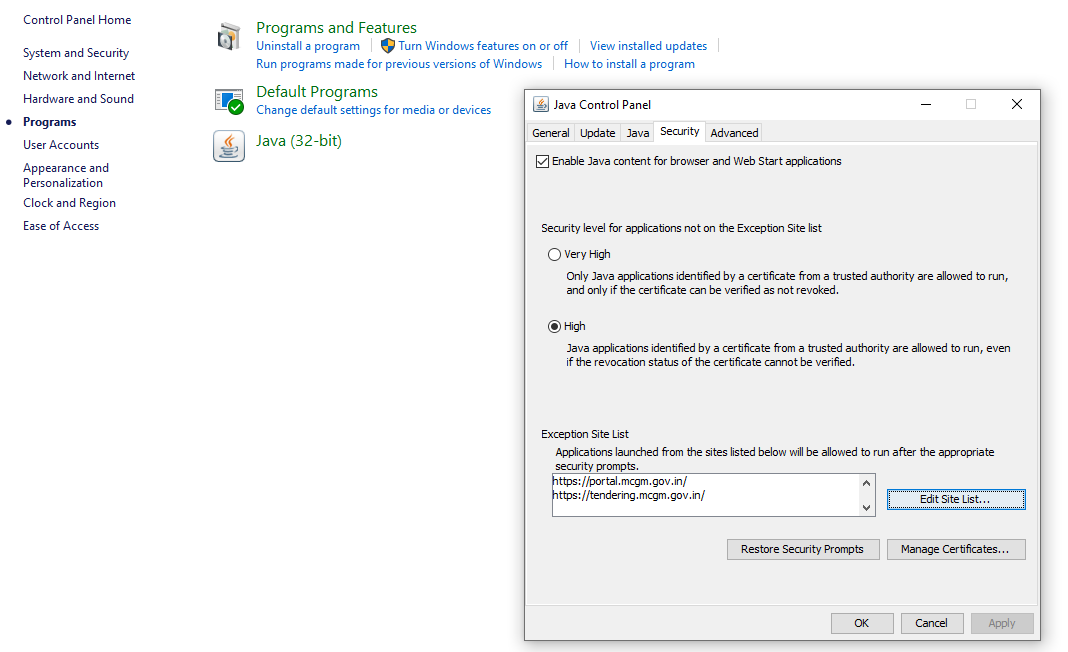
Go to Control Panel and check if Java is installed



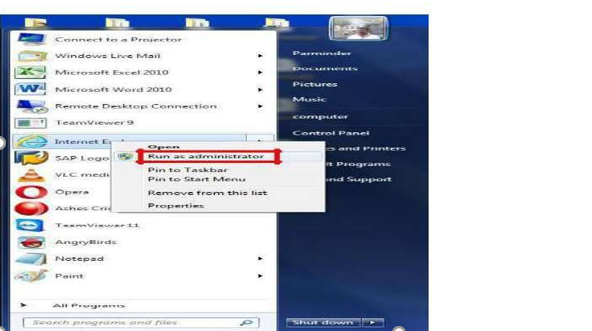
Click on java, click on the about button and make sure the java version is at least 8 update 141 or upwards.



And click on edit Site List



**Once all settings is done, then Right click on Internet Explorer and click on “Run As Administrator” to open SRM link**



***ERROR MESSAGES WHILE USING DIGITAL SIGNATURE***

1. ***"****Could not verify the DigitalSignature"*

***Solution****: If you are getting this error, the root of the certificate used for digitally signing is not uploaded in SRM.*

*In this case, check whether the driver of DSC is properly installed in the system. If required, take help of DigitalSignature provider.*

1. *"Object not found" or "Done with errors" or No Active X POPUP for installation when youare tryinginstalling the ActiveX (sapsign.cab) for the first time.*

***Solution:*** *This means “Microsoft runtime Re-distributable packages” is not installed on your PC. For installation*

*please paste following link in IE and install it:-https*[*://www.microsoft.com/en-in/download/details.aspx?id=5555*](http://www.microsoft.com/en-in/download/details.aspx?id=5555)

1. ***Dump error during signing if the signing process exceeds 1minute.***

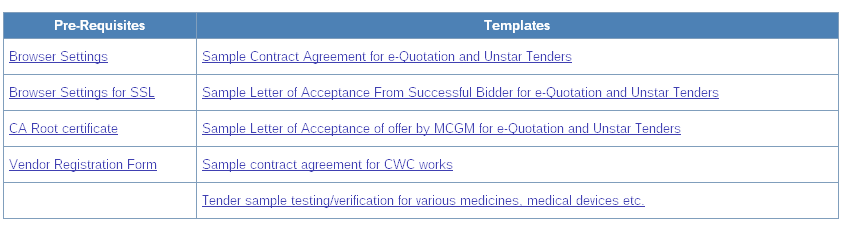
***Solution****: SAP SRM digital signature has to be signing within 1 minute. So it would be helpful if your tokenpassword is ready before you start Submit (Don't run for password or don't use the print option in DSC control during signing)*

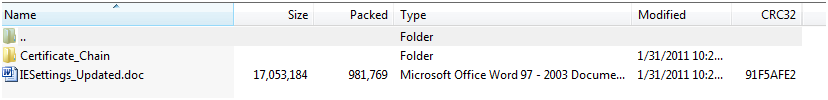
1. Maintain browser settings in Internet/Intranet Zone as well as Trusted Site Zone as per Manual available on MCGM Portal. Path is as below.

MCGM PORTAL – FOR PARTNER –TENDER MANUALS - Pre-Requisites –BROWER SETTINGS

Browser setting (Word file is available)

<http://portal.mcgm.gov.in/com.mcgm.atenders_overview/docs/IESettings1.zip>

**

**

**For Internet/Intranet/Trusted site zone setting check this word file**

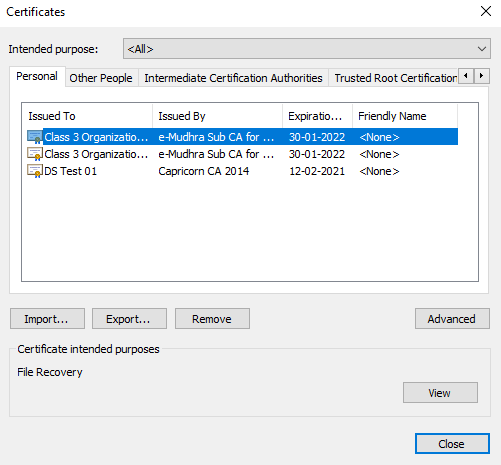
1. Add the SRM portal site in the list of trusted sites , the path is as below:-

Tools-Internet options-security-trusted site-add the URL of SRM portal site- <https://tendering.mcgm.gov.in> and <https://portal.mcgm.gov.in> and click on OK.

1. Ensure Digital Signature is properly installed and visible.

To check refer the path in Internet Explorer browser as:

**Tools –Internet options –Contents –Certificates (here the name of digital signature owner will appear)**



**Name of Digital Signature Owner**

* Go through all the information available on MCGM portal.
* Link to access the MCGM Portal <http://portal.mcgm.gov.in>

